

POOL AREA POLICIES

At Port Royal, the safety of our guests and staff is paramount. As we welcome you back into our pool area, we remain committed to keeping our guests and team members safe and healthy. In order to do so, we have established a few precautionary measures for our guests to enjoy a safe family fun experience. We will continue to monitor and adjust these measures as we navigate through each phase of our Governor's reopening strategy.

Wristbands will be required for access to the pool area. To ensure compliance with 50% activity level limits, off property guests will not be allowed during Phase 2.

Pool Area Table Policy

So you can know that your table is clean throughout the day, we have taken these steps of making reservations for a table by the pool. You will be able to reserve your tables through our app or our website.

App for Android or OS: port-royal.com/app

Website: port-royal.com/tables

All tables and chairs will be cleaned and disinfected every morning by our staff. We want you to be able to relax while you are staying with us, so you can be assured that where you sit is going to be clean.

The tables by the pool will all be 6' apart, to continue with the social distancing guidelines mandated by Texas Governor Greg Abbott. We have taken the time to set each of the tables 6' apart so that there will be as many tables on the pool deck as possible for our guests. The tables by the pool will not be able to be moved for any reason due to the social distancing guidelines.

If for any reason you have a question or concern please contact a Manager or Guest Services.

Slide Policy

Slide hours 9 AM - 5 PM Everyday

Modifications for slide usage. Due to COVID-19 and the regulations from State Governor Greg Abbott, Port Royal has implemented the following policies and procedures for the slide tower slides for the safety of all. Slide participants will wait on the designated lines that are distanced 6' apart while waiting in line.

A Pool Attendant will be posted at the bottom of the slide during open hours (9 am - 5 pm). The attendant will be measuring slide riders to ensure that the rider meets the minimum height requirement of 48", and to dispatch riders.

The Pool Attendants directions must be followed to ensure the safety of riders.

POOL AREA POLICIES (cont)

No one under 48" will be permitted to ride the slide. The Pool Attendant will measure all riders from a safe distance of 6' or greater.

To keep social distancing and to avoid the collision of riders on the slide, only one person at a time will be permitted by the Pool Attendant to go to the top of the slide at a time. The next rider will only be permitted to go to the top of the slide tower after the prior slider has entered the water.

The slide will be closed every hour for 10 to 15 minutes for cleaning.

No diving or jumping from the flume, no running, standing, kneeling, rotating, tumbling, or stopping in a flume. Keep arms and feet inside the flume.

Enter slide in a sitting position.

You must ride the slide on your bottom, laying on your back, with your feet in front of you.

No Floats, Tubes, Mats, Lifejackets, Shoes, Floaties, or Flotation devices of any kind are permitted on the slide.

Exit the splashdown area immediately using the ladder on the same side of the pool as the slide.

Pregnant women and people with heart or back conditions should not use the slide.

Do not use this slide while under the influence of alcohol or drugs.

Failure to follow safety rules can result in serious injury to yourself or others and loss of the privilege to use the slide.

Hot Tub Policy

Hot Tubs are open from:

7 AM-11 PM Sunday-Thursday and 7 AM- 12 AM Friday and Saturday

1. Maximum capacity is 10 guests per hot tub.
2. Anyone under 12 years of age should have direct supervision from a guardian while the hot tub is in use.
3. In accordance with social distancing we ask that all bathers that are not from the same household keep a distance of at least 6 feet from other bathers.
4. Persons who are ill or pregnant are asked to forgo bathing in the hot tub.
5. Persons with heart disease, diabetes, high blood pressure, low blood pressure, emphysema, COPD, or other congenital health problems should consult with their doctor prior to using the hot tubs.
6. Should the bather begin to feel unwell, light-headed or faint they should exit the hot tub and get the attention of a lifeguard. The temperature of the water in the hot tub will not exceed 104 degrees Fahrenheit. The CDC and the Texas Department of Health recommend that bathers limit their time in the hot tub to 15 minutes or less in order to prevent heat-related illness.
7. Splashing, jumping, horseplay/ roughhousing, or diving are not permitted