

GUEST SCREENING POLICY

At Port Royal, we are committed to helping families create memories to last a lifetime.

The Port Royal team is hard at work navigating each Phase of the Governor's reopening strategy. In reviewing our policies for our next phases, you will notice that we have made some changes for this time period. These policies will be updated as new adaptations emerge to ensure compliance.

We have taken guidance from national, local, and state agencies like; Texas Hotel and Lodging Association, the CDC, Texas Department of Health, and the World Health Organization. As part of our commitment to your health and well-being, we are asking the below questions of all guests and employees who come to Port Royal during Phase 1 and Phase 2 making sure we all stay Port Royal Strong.

One day prior to your arrival at Port Royal, you will receive an email from us so you can do a Self-Check Assessment on your family and guests. If you or one of your family members or guests is experiencing any of the following issues, we ask that you either reschedule your trip or ask that person not to participate in the trip:

- Shortness of breath or difficulty breathing
- Has anyone in their household been in contact with anyone who has been confirmed to have COVID-19?
- Fever

- or any combination of:
 - Cough
 - Chills
 - Repeated shaking with chills
 - Muscle pain
 - Headache
 - Sore throat
 - New loss of taste or smell

If you need to reschedule your trip or have any other questions - please call our reservations department at 1-800-242-1034.